

2021 YEAR IN REVIEW

WHAT WE DO:

Through our coordinated network of services, we help people in crisis access information and resources to stabilize their situation and begin their journey to financial stability.

2,360 Families Helped

RECORD HIGH REQUESTS

AS FAMILIES STRUGGLE TO RECOVER FROM COVID-19

↑ 6% from 2020
155% from 2019

Financial IMPACT

800+ Families connected with over \$500,000 in financial assistance from community partners

4,940

People Impacted

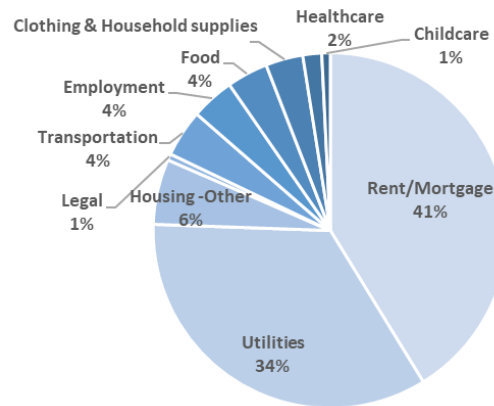
3,242

Referrals Made

WHY FAMILIES CONTACT VAN:

82%

of requests are related to housing



“ *WOW, I didn't know there was this much help available for someone like me. Thank you!* ”
- Leah

We respond to REAL Needs in REAL Time

TO MOVE FAMILIES FROM CRISIS TO STABILITY

Our Resource Navigators screen clients and get them connected to services quickly, often helping solve multiple needs.

938

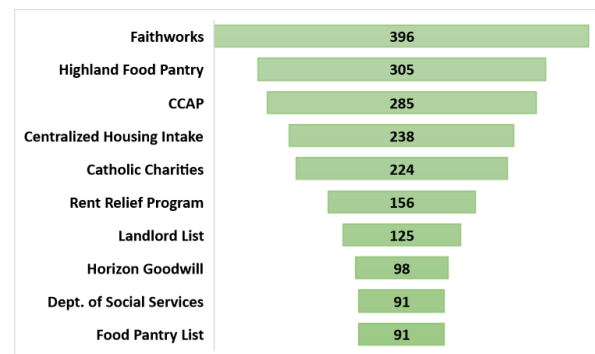
Resolved Cases

- 329** Evictions/foreclosures prevented
- 440** Utilities kept on
- 70** Health-related needs met
- 40** Transportation needs resolved
- 38** Phone, Internet & other bills covered

Estimated Value of Referrals =

\$750,000

TOP 10 REFERRALS



OUR TOP SUPPORTERS IN 2021

James L. and Mary Jane Bowman Charitable Trust, and John L. Harrell & Margaret T. Harrell Charitable Trust

CONNECTING FAMILIES TO CRITICAL RESOURCES

CONFIRMED ASSISTANCE FROM REFERRALS =

\$502,526



Rent/Mortgage = **\$310,772**



Utility Assistance = **\$150,773**



Other Assistance = **\$40,981**

OTHER NEEDS MET:

Transportation	\$10,607
Motel	\$7,786
Other	\$6,700
Supplies/Clothing	\$3,890
Food	\$3,550
Medical	\$3,490
Phone/Internet	\$1,509
Childcare	\$1,450

These outcomes are possible thanks to our partner agencies who use the data-sharing platform, Unite Us.



HOUSEHOLDS SERVED BY COUNTY

City of Winchester:	940
Frederick:	609
Shenandoah:	159
Clarke:	29
Page:	34
Warren:	31
Out of Area:	74

WHO ARE VAN CLIENTS?

Average Monthly Income:
\$1,720



70% of clients are
ALICE
(Asset Limited, Income
Constrained, Employed)

HOUSING INSECURITY

Despite working (often 2 jobs) less than 10% of our families have **STABLE HOUSING**

Stably Housed:	180
Unstably Housed:	1,682
Homeless:	185
Motel: 90	Shelter: 32
Family: 45	Car: 18

VOLUNTEER IMPACT

In 2021, community members volunteered over **2,750 hours**.



A value of:

\$75,000!

The value of volunteers to date is **\$393,418**

COMMUNITY IMPACT

VAN collaborated with community partners on resource fairs and community events, including:

- 125 People given COVID-19 vaccines at Shenandoah Univ.
- Community Forums on Equity in Education and Healthcare
- Housing Coalition Events
- Project Connect – 500+ attended!

IMPACT TO DATE

6,166

FAMILIES SERVED

14,968

PEOPLE HELPED

2,850+

RESOLVED CASES

12,842

REFERRALS MADE

VAN launched in October 2017

“After getting sick with COVID-19, I thought my world was falling apart. I couldn't pay the bills and was about to lose my home and car. Words cannot describe the burden lifted off of my shoulders after coming to VAN. Thank you for all you do, and to everyone who supports your program. - Crystal”

Now Open in Shenandoah County!

WINCHESTER: (540) 773-3178 • VAN@UnitedWayNSV.org • WOODSTOCK: (540) 247-3564